



LearnKey is comprehensive, video-based skills training that integrates into your learning program seamlessly with our flexible delivery options.

Professional Development and Customer Service Bundle

LearnKey Benefits

- Pre and post assessments to gauge comprehensive skills development
- Tracking and reporting tools to help pinpoint precise video segments for review
- Full-motion digital video available anytime, anywhere, with an Internet connection
- Flexible computer-based skills
- Increase and improve customer service, client retention, and better communication

Training Courses

- ART of Customer Service
- Bullying and Respect in the Workplace
- Customer Service Counts
- Dealing with the Irate Customer
- Know Your Talents
- Leadership at Every Level
- Listening Under Pressure
- Managing the Workplace Bully
- Professional Email Etiquette
- Social Media at Work
- The Drug-Free Workplace
- Wednesday's Touch
- Workplace Ethics

